



Electronic Document Delivery. Safe. Secure. So much more than eStatements

Streamline operations and reduce expenses with our end-to-end solutions.

Primadata can provide your organization a means to deliver a single point of secure access for your customers and clients to access electronic documents such as statements, daily notices, invoices, and other online self-services and information.

Primadata Electronic Delivery combines statements, notices, tax documents and other online documents and presents them via a unique Customer Communication Center (CCC), a branded and secure digital communication console. If it goes in the mail, it can go in the CCC. Through drop down menus and other links, end users have access to their documents, operational news, promotions for products and services that meet their financial needs, and other useful information.

By providing your clients secure, online, self-service access to timely and needed documents it will reap a number of benefits,

including: savings on paper, postage, customer care, and more. Deploying Primadata Electronic Document Delivery will add an additional sense of security and privacy in the business relationship you have with your customers and clients, and will generate greater opportunities to communicate and promote services.

Make the Most of Your Resources

Customer communications can be expensive and time-consuming. Consider what you currently spend: cost of paper, envelopes, ink, pre-printed forms, postage, equipment and its maintenance, plus labor—**it adds up!**

with Electronic Delivery:

- Marketing splash pages
- Secure AES 256 bit Encryption
- wide range of proven, certified SSO's multi-factor authentication

Serving the following industries:

- ➔ eStatements
- ➔ Tax Documents
- ➔ Notices
- ➔ Promotional

Key Features

- “What’s new” marketing splash page that can be changed as often as you wish to communicate/promote to your clients.
- Branded online enrollment service with e-mail address storage on DMI’s secure servers in a SSAE 16 (SOC2 Type II) operating environment
- Multiple disclosure levels with regulatory auditing to comply with regulations.
- Customized PDF eStatement presentation with a minimum of 18 months of statement history
- Accounts at a Glance section to allow the client to navigate directly to the account statement segment they want to view.
- Customized monthly PDF eStatement email notification that can be modified at any time and utilized for promotions and other important communication, along with notifying customers that their latest eStatement or eDocument is ready to view.
- Wide range of proven, certified SSO’s for common online banking applications. In addition to single sign-on, Primadata offers non online banking users access to their eDocuments via secure enrollment and log-in from your website, with multi-factor authentication.
- Comprehensive Client Admin Console with CAPTCHA protection and multiple security levels for customer service, statistics and reporting functionality

Trust Our Security

Protecting and processing highly complex and sensitive data is our specialty. We prove our commitment to document integrity and consumer privacy through our rigorous third-party SSAE 16 SOC 2 Type II annual audit. Employing best-in-class procedures we maintain the necessary standards for your confidential intelligence to make the most of your data and protect it and protect it with the utmost security.

Benefits of Electronic Delivery:

- ➔ enhance your image and brand
- ➔ boost response
- ➔ generate cross-sell leads
- ➔ improve customer experience

Personalization

Include a variety of attractive messages, offers, visuals, and inserts that are relevant and targeted to each patient/member.

The screenshot shows a user interface for DigitalMailer. At the top, there's a navigation bar with links like 'Home', 'Statements', 'My Virtual Strongline', 'Manage Linked Accounts', 'My Documents', 'My Notifications', 'My Virtual ID', and 'My Profile'. Below this, there are sections for 'Monthly Statement' and 'ACCOUNTS'. A prominent yellow promotional box says 'Don't borrow more. Borrow smarter!' with a call to action. Below that, another yellow box says 'See you at the "Earmage Sale" on Saturday, 9/10. Spaces still available!'. The main content area displays a 'Statement Summary' table with columns for 'Balance', 'Payments', 'Withdrawals', 'Interest', and 'Total'. Below the table is a 'Membership Summary' table with columns for 'Rate', 'Description', 'Term', and 'Balance'.

Branding

Insert full-color logos and branding elements.

Design and Color

Rendering PDF eStatements means your electronic version will look exactly like your print version. Customers have the option of printing their statements at home.